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# 1.03. Who uses mSupply?

This list isn't exhaustive.

All sites are multi-user with the number of sites x number of concurrent users at each site in brackets unless denoted by SU (="Single User") after the name.

Our 3 largest users are:

Country	<b>Total Sites</b>	<b>Desktop Sites</b>	<b>Mobile Sites</b>
Myanmar	639	559	80
Côte d'Ivoire	1215	419	796
Papua New Guinea	447	42	405

# **Africa**

# **Angola**

Going live at CECOMA (their CMS) in Feb 2023)

## Côte d'Ivoire

- Designated national system
- Type of system: WMS & ELMIS
- As of December 2021: over 700 sites- mixture of desktop and mobile
- 30 sites with World Bank funding from 2021

# Djibouti

Going live at several sites H1 2023

# **Democratic Republic of Congo**

• Cordaid (3)

#### Gambia

• Gambia Central Medical Stores (14)

## Ghana

- Central Medical Stores (5)
- Status 2015: CMS was destroyed in a fire in 2014, and the project has been on hold since then.

# Niger

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• 2 regional warehouses managed by Chemonics (SU) - 2020

# Nigeria

- Six Government state stores (6 x 3)
- Ten Government stores managed by Axios (10 x 2)
  - Axios HQ, Abuja (4)
  - Axios uses mSupply synchronisation to connect sites that don't have full time internet access. This system has been in use since 2010, and continues to function well.
- FCMS Store, Lagos (5)
- Jigawa CMS
- From March 2016: 20 new users spread over 6 states (Kaduna, Katsina, Zamfara, Kano, Jigawa, Yobe)
- Private non-pharmaceutical supplier, Lagos (STIL)(SU)
- UNFPA warehouse, Lagos (5 users) 2021

#### Liberia

- Axios: 1 site synchronising to a central server
- Liberia MoH: 11 sites being consolidated to a single mSupply installation Dec 2016
- using EPI module: yes

## Malawi

- Orant Charities (SU). From 2017.
- Nkhoma Hospital Pharmacy Department. From 2015

## São Tomé and Principe

- Designated national system
- Type of system: WMS & ELMIS
- National supply chain system (10 users 2021, expanding to 40 users in 2022)

## Sierra Leone

- Designated national system
- Type of system: WMS & ELMIS
- MRC (SU)
- Crown Agents Ebola Response and Free Health care distribution (20) several stores around Freetown running from a single cloud server.
- National Pharmaceutical procurement unit (2017). Central server with 18 users, 13 regional sites, et al.
- LSHTM Ebovac (2017). Server with 5 users.

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## **South Sudan**

- Designated national system
- Type of system: WMS & ELMIS (expanding to ELMIS H2 2022)
- MoH Central Medical Stores (5 users)
  - Expanding to whole country in 2022
- UNDP Juba (5 users)

#### **Zambia**

• Churches Health Association (4 users)

## Zanzibar

- ZILS (5 users)
  - this system employs an EDI interface to pick up orders sent to a dropbox folder from the Zanzibar LMIS system and incorporates it into mSupply
  - expanding to Pemba in 2022

# **Pacific**

## **Cook Islands**

- Desktop Sites (5) 2018
- Mobile Sites (10) 2018
- using EPI module: yes

# Federated States of Micronesia (FSM)

7 users at CMS/main hospital - 2012

# **Kingdom of Tonga**

- Central Pharmacy Medical Stores (3)
- Vaiola Hospital (4)
- Haapai Hospital (SU)
- Vava'u Hosptial (SU)
- 'Eua Hospital (SU)
- Mobile (11)
- National Covid 19 vaccination program run using mSupply mobile 2021
- using EPI module: yes

## Kiribati

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  - Designated national system
  - Type of system: WMS & ELMIS & Covid Vaccination Record
  - Tungaru Hospital (9)
  - 3 34 sites using mSupply mobile
  - National Covid 19 vaccination program run using mSupply mobile
  - using EPI module: yes

## **Marshall Islands**

• Ministry of Health/Majuro Hospital (2)

#### Nauru

• Central Hospital and Stores (6 users)

#### **Palau**

3 sites including CMS- went live in 2022.

# **Papua New Guinea**

## **National Department of Health**

- Designated national system
- Type of system: WMS & ELMIS
- Central server (cloud hosted) with 12 client users
- 28 Sync server sites (Area medical stores (AMS), provincial hospitals) with 118 client users
- 13 Single-User desktop sync sites (district hospitals)
- 105 Mobile sites (Health centres)
- 300 Mobile sites (UNICEF) 2022
- using EPI module: yes

# **Burnett Institute**

• 8 mobile sites (Strive project)

# **Solomon Islands**

- Designated national system
- Type of system: WMS & ELMIS
- National Medical Stores (14 users + Web server + Tender module)
- National Referral Hospital (4)
- mSupply mobile- 50 Second Level Medical Stores (phased installation from October 2016)

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## **Tokelau**

• 3 sites covering country - 2018

## Tuvalu

• Princess Margaret Hospital (2)

#### Vanuatu

- Designated national system
- Type of system: WMS & ELMIS
- Central Medical Stores (2)
- Vila Central Hospital Pharmacy and Store (3)
- Lenekel Hospital (2)
- Norsup Hospital (2)
- Luganville Hospital (2)
- using EPI module: yes

# Fiji

- Designated national system
- Type of system: WMS & ELMIS
- National deployment to over 180 sites started October 2020.
- Aspen Hospitals x 2

## Samoa

- Nationwide deployment (approx 18 sites) started July 2020 completed 2022
- Using mSupply Coldchain for monitoring fridges, including receiving Telegram alerts for breaches.

# Niue

- Using mSupply for pharmacy store and all dispensing.
- Using mSupply Coldchain for monitoring fridges

# **Asia**

# India

• Meyer Free Clinic

# Nepal

- INF (3 sites-SU)
- MSMT (SU)

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- Patan Hospital (SU)
- Lal Gadh Hospital
- Gurkha Welfare scheme (26 sites, SU) Funders: DFID, GWT

# **Afghanistan**

- Six NGOs responsible for medicine distribution in provinces synchronise data back to a management server in Kabul (July 2016). Includes automated generation of a multi-workbook Excel spreadsheet that includes macros that submit data to a Ministry of Health database.
- UNDP warehouse (2019- 5 users)
- CMS warehouse (2019- 5 users)

# **South-East Asia**

#### Cambodia

- World Mate Emergency Hospital
- WMEH Warehouse

#### Laos

- Designated national system
- Type of system: WMS & ELMIS
- 186 sites (complete Nation implementation) using mSupply synchronisation

# Myanmar

- Designated national system
- Type of system: WMS & ELMIS
- 31, no 42 150 362 639 sites using synchronisation to connect to a cloud server, with plans to extend to 3000 sites over the next few years.
- Medical Action Myanmar (Dec 2017) 25 mobile sites connecting to a cloud server running mSupply.
- UNICEF funded EPI program approx 350 sites starting 2021
- using EPI module: yes

#### **Timor-Leste**

## **Ministry of Health**

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- Designated national system
- Type of system: WMS & ELMIS
- Sites
  - ∘ SAMES (10)
  - Hospital Nacionale Guido Valedares (5)
  - Dili Central Medical Services (Mobile)
  - 100 mSupply mobile sites (expanding to over 300 in 2022)
  - National Laboratory, Dili & 5 regional laboaratory sites

#### **Menzies Health**

- Central laboratory
- 8 remote laboratory sites

# **Americas**

## Haiti

National warehouse run by Chemonics (2021)

## **USA**

- SafeNetRx (was Iowa Prescription drug corporation)
  - o users: 2
  - Web server: clients from all over lowa place orders using the mSupply web interface
  - SafeNetRx are the largest non-governmental supplier of free medicines in the USA.

# **Europe and the United Kingdom**

# **United Kingdom**

- UK Microbiological Products supplier (Private company). Since 2012
- Crown Agents
  - Specialist system with 20 users. Was running emergency Ebola Response Programme for DFID, including management of a UK based warehouse with air freight deliveries to Africa. Now managing a distribution programme in South Sudan.

Previous: 1.02. Why mSupply? | | Next: 1.04. Which combination of mSupply products best suits your organisation?

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