24.08. Changing users and passwords

Changing the current user

From the menus choose **File > Change User…** (Keyboard shortcut **Ctrl+1**)

This logs out the current user and re-opens the login window so that the new user can login, without having to close and reopen mSupply:

If more than one user is sharing your computer, choose this item before you leave the computer so that the next user will have to log in with their user name & password before gaining access.

If you find yourself on this page accidentally and if you do not have sufficient permissions to change to another store or user then you will have to close and restart mSupply by clicking Quit or the red X at the top right of the screen and launching the program again.

Switching stores

From the menus choose **File > Switch…** (Shortcut **Ctrl+2**)

This menu item lets a user (whose permissions allow) switch stores without the need to re-enter their password. Note that this screen does not allow a change of user; clicking on the **Cancel** button reverts to the current store, so caution in using this feature should be exercised, and this screen should not be displayed when the computer is left unattended (the user is **not** logged out).

Change password or language

From the menus choose *File > Change Password or language…*.

This allows you to change your password or the language of the interface and will show you this window:

You need to enter the new password twice to make sure you have typed it correctly.

- Passwords are case sensitive; make sure you don't have *Caps Lock* on.
- When you enter a password you have to enter exactly the same text into the second field.

- If you forget your password you must ask **user 1** and **user 2** to change your password for you - refer Changing the current user.

Edit users

See Managing users

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