mSupply documentation wiki - https://docs.msupply.org.nz/

24.09. Imprest work flow

Version : v3.11 or v3.12 or later

The imprest module allows a pharmacy or warehouse to decide on quantities of drugs its receiver facilities (customers or Virtual stores) should receive. Periodically a stock take is carried out at the customer's site and drugs are replenished to meet the predefined (imprest) level.

The tutorial below suggest how an imprest should now be carried out.

We will assume that the facility or customer has been assigned with a suitable imprest list. If this is not the case then please do the following:

- Select Item > Show Item master list... from the menus to create a master list (see here for details).
- Assign the master list to the customer. See Item Lists > Assigning a list to a customer for instructions.

Create an Imprest

Click on 'Requisitions' in the 'Customer' (or Patients) tab.. Click on the *New customer imprest* icon in he window which appears.

	v customer equisition	New customer imprest	ustomer history	Delete	
ID	Name		Date entered	Requisition date	Status

Type the first few few characters of the customer name in the Name field and press tab. A List of matching customers is displayed (unless only one customer name matches what you entered). Choose the intended customer and click the *Use* button.

Enter new impre	st Name med ke date 20/08/13	-				Blac	ck ID: 1146 Entry date: 20/08/13
Order Re	eceived 20/08/13	Create Cur	Choose name		×	Print	Status: nw Stock Type: im Entered by: Sussol Store: General
Lin Item code	Item Name	Unit	Name Medical Stores Medical Ward	Code MH03 W02			Actual quan
Save Sort Order	Confirm				(Cancel	OK & Next OK

At this point the master list of items associated with the customer is displayed in its default sort order.

Print the imprest

The image below shows an example of what you now see: a list of items with their required imprest quantities. The next task is to print the list and carry out a physical stock take at the customer site.

First of all, make sure the list is in the correct order. If it is, fine. If not, re-order it as appropriate (by clicking on the column headers or dragging items up or down the list) and click on the *Save Sort Order* button.



Now print the list by clicking on the *Print* button ^{Print} and selecting the "Customer stock takes" option.

The print dialogue opens. Here you can add header and footer information for your printouts. Press OK when ready and print the list.

	Customer stock t	ake for :Amnesty Hospital date : 20) none ᅌ					
Footer								
			page ᅌ					
Destination								
Printer	Preview on screen before printing	Choose report default						
Open in Excel		type	`					
Save as HTML file								
Save as Text file								
	ner_stock_takes	Cancel	ОК					

(ock take date	-	e Custo	mer Invoice	Rev	vert to sugge	sted quan			Print	Status : sg Type : im Entered by : Admin Store: General Warehouse
ine	Item code	item name	Unit	Our stock on hand	Their previous stock on hand	Imprest	Customer current stock on hand	Our suggested quantity	Actual quantity given		Comment
1	030453	Amoxicillin 250mg tabs	Tab	2457600	0	5	0	5	5		
	038423	Salbutamol scored 2mg tabs	Tab	35000	0	4	0	4	4		
3	042744	Diazepam Injectimg/ml Amp/2ml	Ale	1675	0	4	0	4	4		
	850804	Oral Rehydration1 litre/ CAR-100		16000	0	5	0	5	5		
	030062	Acetylsalicylic Acid 300mg tabs	Tablet	7000	0	3	0	-	3		
6	201116	Bandage W.O.W m wide x 5m roll	Roll	4560	0	2	0	2	2		
7	031661	Captopril scored 25mg tabs	Tablet	50000	0	4	0	4	4		
8	037020	Paracetamol 500mg tabs	Tablet	129000	0	6	0	6	6		
		Confirm								Cancel	OK & Next

Please note that after printing the list you should not re-order it - it will be confusing later when you come to enter the counted quantities for each item.

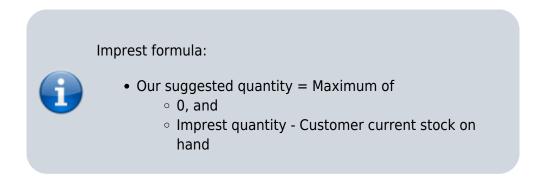
Now, using the printout, carry out the actual stock take.

Updating the stock quantities

After carrying out actual stock take at the customer's site it's time to enter the actual stock quantities. In the window displayed below, edit the value in the *Customer current stock on hand* column with the stock take quantities you've written on the print out for each item.

mSupply automatically completes other two columns (Our suggested quantity and Actual quantity

given).



	+ tw line	Delete line(s) Creat	e Custo	mer Invoice	Re	vert to sugge	ested quan			Print	Entered by : Admin Store: General Warehouse
ie	item code	ltem name	Unit	Our stock on hand	Their previous stock on hand	Imprest	Customer current stock on hand	Our suggested quantity	Actual quantity given		Comment
1	030453	Amoxicillin 250mg tabs	Tab	2457600	0	5	4	1	5		
2	038423	Salbutamol scored 2mg tabs	Tab	35000	0	4	4	0	4		
3	042744	Diazepam Injectimg/ml Amp/2ml	Ale	1675	0	4	4	0	4		
- 4	850804	Oral Rehydration1 litre/ CAR-100	Saet	16000	0	5	3	2	5		
5	030062	Acetylsalicylic Acid 300mg tabs	Tablet	7000	0	3	3	0	3		
6	201116	Bandage W.O.W m wide x 5m roll	Roll	4560	0	2	3	0	2		
	031661	Captopril scored 25mg tabs	Tablet	50000	0	4	4	0	- 4		
8	037020	Paracetamol 500mg tabs	Tablet	129000	0	6	6	0	6		
				-							
			_								

Assigning stock

Once the updating of stock quantities is done and you are satisfied, you can click the *Create customer invoice* button to assign stock to the customer. Clicking the button will open the following window:

			ity Hospital		Con	firm date :	00/00/00				Black
	Their ref			MN					_	Invoice : 21	
C	omment	Invoice	from requisition			Category	None		0	Entry date : 20/0	3/18
									Goo	ds received ID : 0	
_			_				_	_		Status : sg	
	•		-				11	-		Entered by : Adm	in
Nev	w line		Delete line(s)				History	Confi	rm		
										Store : Gen	eral Warehouse
			General	ummary by I	tem Su	ummary by I	Batch Tran	sport details	Log		
. 1	L Loc	ation	Item Name		Quan	Pack Size	Batch	Exp date	Sell Price	Price exten	
	1		Amoxicillin 250mg tabs		5	1	non	e	0.00		0.00
	2	_	Salbutamol scored 2mg tabs		- 4	1	non	e	0.00		0.00
	3		Diazepam Injection 5mg/ml Amp/2r		4	- 1	non	e	0.00		0.00
	4		Oral Rehydration Solut t for 1 litre/	CAR-100	5	1	non	e	0.00		0.00
	5		Acetylsalicylic Acid 300mg tabs		3	1	non	e	0.00		0.00
1	6	_	Bandage W.O.W. 15cm wide x 5m ro		2	1	non	e	0.00		0.00
	7		Captopril scored 25mg tabs		4	1	non	e	0.00		0.00
	8		Paracetamol 500mg tabs		6	1	non	e l	0.00		0.00
¢											
1											
5	i 🖪	1 🔝	Ot	her charges	Item:	1				Amount:	0.0
										Subtotal:	0.0
										0 % tax:	0.0
										Total:	0.0
Но	bld									-	
Fir	nalise		Export batch: 0					OK & Next	Delet	e OK	

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All the entries appear in red - they are **placeholder** lines which have the correct quantity but have no batch chosen (notice 'none' in the batch column for each line). You have to double-click each line in turn and select which batches you wish to assign to the customer.

As an example, you will see the window below when you double click an item line:

Line Quar		5 of 0	Tota	1	5							
Pac		1 Tablet				er pack size	. 0					
						· .						
	Add Pl	ace holder		Re-distri	ibute	all	Re-lookup Se	II Price				
L	Issue	Available	Tot in st	Pack	Н	Batch	Expdate	Supplier	Location	Cost Price	Sell price	Status
1	5	0	0	1		none				0.00	0.00	
2	0	21595	2397.595	1000				invad	B1	0.00	0.00	
3	0	14	20	500		17KD003	9/12/17		B1	0.01	0.01	
4	0	0	50	1000		K568672	9/12/17		B1	0.03	0.03	

Normally you would click on the *Re-distribute all* button to have mSupply make the appropriate selection for you (it chooses batches with shortest expiry first). Having done that, the window now appears like this:

2025/08/12 22:41

Qua Pac		1 of 219			1000 /Out	er pack size	0					
		ce holder					Re-lookup Se	II Price				
L	Issue	Available	Tot in st	Pack	Н	Batch	Expdate	Supplier	Location	Cost Price	Sell price	Status
1	0	0	0	1		none			- (0.00	0.00	
2	1	21595	2397.595	1000					B1	0.00	0.00	
3	0	14	20	500		17KD003	9/12/17		B1	0.01	0.01	
4	0	0	50	1000		K568672	9/12/17		B1	0.03	0.03	

Clicking on *OK* & *Next* displays the next item on the invoice. When the final item has been processed, clicking on *OK* or *OK* & *Next* will display the complete invoice (all red lines replaced with black lines with the chosen batch displayed). The image below shows the invoice part way through this process:

When you've selected batches for every line, make sure the *Hold* checkbox is not checked then confirm the invoice to assign the stock to the customer. Now all you have to do is print off the pick list, physically pick the stock off the shelves and send it to the customer. Congratulations - job done!

Previous: How To Report by Invoice Category Next: FAQ: Tips and Tricks

