24.06. Why is my stock on hold?

There are a number of reasons why stock can be **On hold**, and therefore cannot be issued by mSupply. Depending on the reason, there will be different actions required to issue the stock.

- The **Item** is **On hold** - refer About items, Tabs on the Item Details Window, The General tab
  - mSupply will allow you to manage this stock, but it will not allow you to select this item for issue. To issue stock, you will need to take the **Item** off hold.
- The **Stock line** is **On hold** - refer Issuing goods to a customer (customer invoices), Adding lines to an invoice, Selecting from Item Lines, Lines on Hold for an explanation and instructions on how to change the hold status of the **stock line**.
- The **Location** is **On hold** - refer Locations and location types, Adding a location, General tab for an explanation and instructions on how to change the hold status of the **location**.

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Last update: **2019/10/28 21:19**