- 1. About mSupply
  - 1.01. Introduction
  - 1.05. Terms, definitions and conventions used in this user guide
  - 1.04. Which combination of mSupply products best suits your organisation?
  - 1.03. Who uses mSupply?
  - 1.02. Why mSupply?
- 25. Technical Administration
  - 25.07. Updating mSupply
  - 25.06. Backup
  - 25.14. mSupply deployment
  - 25.09. Diagnostics
  - 25.12. mSupply dispensary installation
  - 25.10. Finalising transactions
  - 25.11. Managing data files
  - 25.15. Managing users
  - 25.23. mSupply Client for a MAC
  - 25.18. Label printer hardware setup
  - 25.17. License management
  - 25.04. Schedules and periods
  - 25.13. mSupply server administration
  - 25.02. mSupply client / server installation part 2
  - 25.03. mSupply client / server installation part 3
  - 25.01. mSupply client / server installation part 1
  - 25.20. Server troubleshooting
  - 25.16. Show connected users
  - 25.22. Field descriptions
  - 25.19. The system log
  - 25.21. Help menu
  - 25.08. Changing users and passwords
  - 25.05. Web browser access via TSPlus
- 21. Assets
  - 21.02. Asset management
  - 21.01. Assets setup
- 15. Barcode Scanning
  - 15.02. Adding barcodes to items
  - 15.06. Barcode label printing
  - 15.07. Barcode scanning and prescriptions
  - 15.08. Barcode scanning with handheld computers (The Zapp App)
  - 15.01. Barcode scanning
  - 15.05. Barcode scanning and pick list checking
  - 15.03. Barcode scanning and receiving goods
  - 15.04. Barcode scanning and stocktaking
- 31. Client specific pages
  - afghanistan
  - axios
  - caipa
  - cambodia
  - colombia
  - cookislands
  - cotedivoire

    - djibouti
    - drcongo
    - east_timor
    - fiji
    - haiti_chemonics
    - laos
    - liberia
    - myanmar
    - ncctrc
    - niger
    - nigeria_drf
    - nigeria_kaduna
    - nigeria_moh
    - png
    - samoa
    - solomons
    - southsudan
    - tonga
    - uk_med
    - unfpa
    - zanzibar
- 20. Cold Chain Equipment
    - 20.03. Cold Chain App Notifications
    - 20.01. Vaccine Vial Monitoring (VVM)
    - 20.04. Berlinger Fridge Tag and Q-Tag Integration
    - 20.02. Configure VVM for a Mobile store
- 10. Dispensing Goods
    - 10.06. Abbreviations for dispensing
    - 10.07. Diagnoses
    - 10.01. Dispensary mode
    - 10.04. Patient insurance
    - 10.10. Patient medication records
    - 10.12. Patient type and Ward setup
    - 10.03. Patients
    - 10.05. Prescribers / Clinicians
    - 10.02. Prescription entry
    - 10.11. Printer setup for Remote Desktop Client
    - 10.08. Label printing preferences
    - 10.09. Warnings
- 28. Frequently Asked Questions
    - 28.11. Benefits of a multi-store system
    - 28.12. How to access Temp folder
    - 28.07. How to correct wrong pack sizes
    - 28.01. How to re-set the mSupply client
    - 28.04. How to remove stock lines that have ‘0’ available
    - 28.08. How to report by invoice category
    - 28.09. Imprest work flow
    - 28.13. Fixing incorrectly received stock
    - 28.02. Remote Support - Installing TeamViewer
    - 28.17. Zebra Label Printer : How to print via the windows driver
    - 28.16. Microsoft Print To PDF Issue

    - 28.14. Navigating inactive windows or form
    - 28.10. Tips and tricks
    - 28.15. Wastage Prediction due to expiry when ordering
    - 28.05. What do I need to set up mSupply Mobile?
    - 28.03. Why is my stock balance report showing negative?
    - 28.06. Why is my stock on hold?
- fr
    - about
- 27. Help
    - 27.03. Help > About mSupply
    - 27.01. Support and mSupply Up-to-Date program
    - 27.02. mSupply Support Web Portal
- 29. Hospital Info System (HIS) Module
    - 20.06. Encounters
    - 20.03. ICD disease codes
    - 20.01. Why a HIS module for mSupply?
    - 20.05. Patients
    - 20.09. HIS preferences
    - 20.04. Procedures
    - 20.02. Setting up wards and beds
    - 20.07. Other lists
    - 20.08. Statistics
- 17. Data Import and Export
    - 17.23. Exporting assets
    - 17.19. Exporting invoices
    - 17.15. Exporting items, exporting items and stock
    - 17.16. Exporting locations
    - 17.17. Exporting names
    - 17.18. Exporting records
    - 17.22. Exporting sites
    - 17.24. Exporting to the dashboard
    - 17.21. Exporting to MYOB
    - 17.05. Importing abbreviations
    - 17.02. Importing stock
    - 17.04. Importing prescribers
    - 17.08. Importing supplier invoices
    - 17.09. Importing assets
    - 17.06. Importing customer budgets
    - 17.01. Importing items
    - 17.07. Importing locations
    - 17.03. Importing names
    - 17.10. Importing regions
    - 17.11. Importing requisitions
    - 17.13. Importing stores
    - 17.12. Importing supplier quotes into Tenders
    - 17.14. Importing tenders
    - 17.20. Exporting invoices to Moneyworks
- 23. Integration with other systems
    - 23.08. COMS integration
    - 23.01. DHIS2 integration
    - 23.02. DHIS2 LMIS integration

    - 23.04. mSupply eLMIS interface
    - 23.03. FrontlineSMS integration
    - 23.09. HL7 and Tamanu/Patis Plus integration
    - 23.10. iVEDiX integration
    - 23.05. Moneyworks integration
    - 23.06. MYOB
    - 23.07. NHLMIS integration
    - 23.11. Siglofa integration
- 8. Issuing Goods
    - 8.06. Box management
    - 8.08. Customer budgets
    - 8.04. Electronic invoices
    - 8.01. Issuing goods to a customer (customer invoices)
    - 8.03. Backorders
    - 8.07. Stock control methods for your customers (requisitions)
    - 8.05. Transferring goods to another store
    - 8.02. Viewing customer invoices
- 4. Items
    - 4.01. About items
    - 4.09. Ad hoc items
    - 4.02. Adding a new item
    - 4.12. Managing item access with Departments
    - 4.11. Managing drug interaction groups
    - 4.21. Forecasting
    - 4.19. Inventory adjustments
    - 4.03. Item categories
    - 4.06. Stock locations and location types
    - 4.20. Units
    - 4.07. Building (manufacturing) items
    - 4.04. Item master lists
    - 4.08. Merging two items
    - 4.10. Non-stock items
    - 4.18. Phased stocktakes
    - 4.13. Prices in mSupply
    - 4.05. Programs
    - 4.14. Repacking items
    - 4.22. Pickfaces and Replenishments setup
    - 4.23. Pickfaces and Replenishments
    - 4.15. Show items with stock
    - 4.16. Splitting a stock line
    - 4.17. Stocktakes
- misc:start
    - contents
    - headings
- 22. mSupply Mobile (Android)
    - 22.02. mSupply Mobile technical instructions for setup
    - 22.03. mSupply configuration for mobile
    - 22.01. mSupply Mobile user guide
- 5. Customers and Suppliers
    - 5.01. Names: using, adding and editing
    - 5.06. Suppliers: adding and viewing

    - 5.02. Contacts
    - 5.03. Merging two names
    - 5.04. Name categories
    - 5.05. Name tags
- 14. Notifications
    - 14.01. Notifications (Alerts)
- 26. Other Topics
    - 26.04. Budgets
    - 26.08. Bulk Store Preferences Editor
    - 26.10. Currencies
    - 26.09. Custom data
    - 26.20. Document registry
    - 26.05. Edit menu
    - 26.11. Using foreign currencies in transactions
    - 26.14. Authorisation
    - 26.17. Keyboard shortcuts
    - 26.19. Migrating to Open mSupply
    - 26.16. Misc labels
    - 26.01. Miscellaneous topics
    - 26.12. Product (drug) registration
    - 26.02. Reminders
    - 26.15. Remote authorisation
    - 26.18. Troubleshooting
    - 26.06. Transaction categories
    - 26.03. Transaction Status & Type Codes
    - 26.13. Using the mSupply remote client
    - 26.07. Virtual stores
- 11. Payments and Receipts
    - 11.01. Payments to suppliers
    - 11.04. Cash register
    - 11.03. Prescription payments and credits
    - 11.02. Receiving payment from customers
- playground
- 16. Preferences
    - 16.09. Barcode scanning preferences
    - 16.11. Custom fields
    - 16.05. Mobile Dashboard set up (before v4.0)
    - 16.08. FrontlineSMS
    - 16.01. General preferences
    - 16.03. Invoice preferences
    - 16.06. Entering a new logo
    - 16.10. Options (standard reasons)
    - 16.04. Printing preferences
    - 16.02. Purchase order preferences
    - 16.07. Synchronisation preferences
- 6. Purchasing
    - 6.02. Managing purchase orders
    - 6.04. Ordering from one store to another (internal orders)
    - 6.01. Ordering stock from suppliers
    - 6.05. Multi-store Purchase Orders
    - 6.03. Purchase order categories

- 7. Receiving Goods
  - 7.05. Custom stock fields
  - 7.06. Managing donors
  - 7.03. Editing pack sizes
  - 7.02. Goods receipts
  - 7.04. Managing outstanding purchase order lines (pipeline stock)
  - 7.01. Supplier invoices
- 13. Reports
  - 13.10. ATC and DDD code based reports
  - 13.14. Custom reports
  - 13.09. Customer ordered shortfall report
  - 13.08. Dashboard
  - 13.07. Dispensary/prescription reports
  - 13.01. Report basics
  - 13.02. Stock and items reports
  - 13.12. Manage reports
  - 13.11. Other reports
  - 13.15. SuperReport editor
  - 13.04. Purchasing reports
  - 13.13. Saving report templates
  - 13.06. Requisition reports
  - 13.05. Stocktake reports
  - 13.03. Transaction reports
- 9. Returning Goods
  - 9.02. Receiving goods back from a customer
  - 9.01. Return goods to a supplier
- 2. Setting Up mSupply: Technical Guide
  - 2.04. Client/Server FAQ
  - 2.02. Installation
  - 2.01. Requirements
  - 2.03. Starting mSupply for the first time
- 12. mSupply Link (Supplier Hub)
  - 12.01. Configuring the mSupply Link
  - 12.02. Ordering Process with mSupply Link
  - 12.04. Receiving goods
  - 12.03. Supplying a mSupply Link site
- 29. Synchronisation
  - 29.01. Introduction to Synchronisation
  - 29.04. Sync Site Export
  - 29.05. Sync Site Import
  - 29.03. Sync Site Wizard (Superseded)
  - 29.02. Synchronisation Sites
- 24. Data Tables and Fields
  - 24.01. Main tables
  - 24.02. Other tables
  - 24.03. Foreign keys
  - 24.04. Internal tables
- 18. Tenders
  - 18.06. Benchmark prices for tenders
  - 18.03. Adding suppliers to a tender and inviting responses
  - 18.07. Analysing supplier responses and creating purchase orders

    - 18.08. Tender currencies
    - 18.01. Introduction to tender management
    - 18.04. Adding supplier responses to a tender
    - 18.05. Tender reference documents
    - 18.02. Standard tender conditions
    - 18.11. Supplier instructions for submitting tender responses via Excel
    - 18.09. Supplier instructions for using tender submission web interface
    - 18.10. Using web tenders
- 30. Tips and Tricks
    - 30.1. Customising Item Lists
    - 30.1. (version française): Personnaliser la Liste d'Articles
    - 30.2. (version française): Allouer une commande avec le bouton magique
    - 30.3. (version française) Rappels
    - 30.4. (version français) Raccourcis Clavier
    - 30.4. Keyboard shortcuts
    - 30.2. Allocating Stock to Placeholder lines - the Magic Button
    - 30.3. Reminders
- training
    - handouts
- 32. Trouble Shooting
    - 32.02. When confronted with a dark screen during an RDP or TeamViewer session
    - 32.01. User password error (Import failed) : Steps to fix it
- 3. Tutorial
    - 3.05. Creating and viewing items
    - 3.06. Customers and suppliers
    - 3.01. The tutorial like no other
    - 3.08. Enter incoming goods (supplier invoices)
    - 3.07. Viewing Names in Google Maps
    - 3.02. Logging in
    - 3.04. Navigator
    - 3.03. Opening the example data file
    - 3.09. Enter outgoing goods (customer invoices)
    - 3.10. Entering quotations
    - 3.12. Where to now?
    - 3.11. Working with lists
- user
    - lou
- 19. Remote User Web Interface
    - 19.10. mSupply legacy REST APIs
    - 19.06. Mobile Dashboard set up (after v4.0)
    - 19.05. Web Dashboard
    - 19.04. mSupply customer web interface: guide for customers
    - 19.03. mSupply customer web interface
    - 19.07. Online catalogue
    - 19.09. mSupply REST API
    - 19.08. Stock web app
    - 19.11. mSupply sync API
    - 19.12. UNFPA LMA reports app
    - 19.02. mSupply web server
    - 19.01. Introduction to web interfaces
- wiki

    - ebook
- sidebar

From:
https://docs.msupply.org.nz/ - **mSupply documentation wiki**

Permanent link:
https://docs.msupply.org.nz/misc:headings?rev=1562299428

Last update: **2019/07/05 04:03**