User Guide

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- 06. Opening balances
- 07. Inventory adjustments
- 08. Stocktakes
- 09. Transfers between stores
- 10. Customer returns
- 11. Supplier returns
- 12. Internal orders
- 13. Dispensing
- 14. Prescriptions
- 15. Requisitions
- 16. Suppliers
- 17. Customers
- 18. Locations
- 19. Item management
- 20. Data Tables and Fields
- 21. Preferences
- 22. Users
- 23. Sync
- 24. Help
- 25. Miscellaneous
- 26. Appendix: Working with Patient Prescriptions
- 27. Appendix: Working with Requisitions
- 28. Appendix: Working with Internal Orders
- 29. Appendix: Working with Supplier Returns
- 30. Appendix: Working with Customer Returns
- 31. Appendix: Working with Transfers between Stores
- 32. Appendix: Working with Stocktakes
- 33. Appendix: Working with Inventory Adjustments
- 34. Appendix: Working with Opening Balances
- 35. Appendix: Working with Purchase Orders
- 36. Appendix: Working with Customer Invoices
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- 38. Appendix: Working with Cash Registers
- 39. Appendix: Working with Payments
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- 41. Appendix: Working with Graphs
- 42. Appendix: Working with Dashboards
- 43. Appendix: Working with Sales Orders
- 44. Appendix: Working with Customer Requisitions
- 45. Appendix: Working with Supplier Requisitions
- 46. Appendix: Working with Purchase Orders
- 47. Appendix: Working with Customer Invoices
- 48. Appendix: Working with Supplier Invoices
- 49. Appendix: Working with Cash Registers
- 50. Appendix: Working with Payments
- 51. Appendix: Working with Reports
- 52. Appendix: Working with Graphs
- 53. Appendix: Working with Dashboards

dpp ly descriptions

A PDF version of the user guide can also be downloaded from the mSupply

26. [illegible] Specific [illegible] Questions

- 28.01. How to re-set the mSupply client
- 28.02. Remote support - installing TeamViewer
- 28.03. Why is my stock bal

ance report showing negative?
- 28.04. How to remove stock lines that have ‘0’ available
- 28.05. What do I need to set up mSupply Mobile?
- 28.06. Why is my stock

on hold?
- 28.07. How to correct wrong pack sizes
- 28.08. How to report by invoice category
- 28.09. Imprest work flow
- 28.10. Tips and tricks
- 28.11. Benefits of a

multi-store system
- 28.12. How to access Temp folder
- 28.13. Fixing incorrectly received stock
- 28.14. Navigating inactive windows or form
- 28.15. Wastage Predict

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