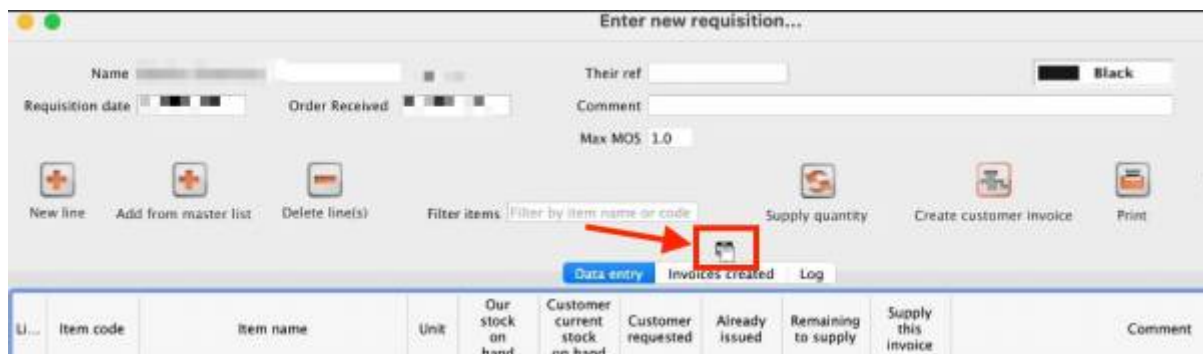


28.14. Navigating inactive windows or form

The problem

Cursor on mSupply changed from arrow to window and user can't click anything resulting in inactive windows/form.



Active window

- They may have active window that has been pushed behind the current shown window.
- They may have minimised the active window unknowingly.



There may be an **alert window** that has been pushed back by the user clicking the inactive window.

Fixes

- Drag the Top most window to the side and check if there is another active window or an alert behind it.

OR

- Hit the “**Enter**” key and mSupply should bring the active window to the front.

From:

<https://docs.msupply.org.nz/> - mSupply documentation wiki

Permanent link:

https://docs.msupply.org.nz/faq:navigating_inactive_windows

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