

25.06. Why is my stock on hold?

There are a number of reasons why stock can be **On hold**, and therefore cannot be issued by mSupply. Depending on the reason, there will be different actions required to issue the stock.

- The **Item** is **On hold** - refer [About items, Tabs on the Item Details Window, The General tab](#)
 - mSupply will allow you to manage this stock, but it will not allow you to select this item for issue. To issue stock, you will need to take the **Item** off hold.
- The **Stock line** is **On hold** - refer [Issuing goods to a customer \(customer invoices\), Adding lines to an invoice, Selecting from Item Lines, Lines on Hold](#) for an explanation and instructions on how to change the hold status of the **stock line**.
- The **Location** is **On hold** - refer [Locations and location types, Adding a location, General tab](#) for an explanation and instructions on how to change the hold status of the **location**.

Previous: [25.05. What do I need to set up mSupply Mobile?](#) | | Next: [25.07. How to correct wrong pack sizes](#)

From:

<https://docs.msupply.org.nz/> - mSupply documentation wiki

Permanent link:

https://docs.msupply.org.nz/faq:why_is_my_stock_on_hold?rev=1584115084

Last update: **2020/03/13 15:58**

