# Inventory adjustments allow you to increase or decrease the stock of an item that is recorded in

mSupply<sup>®</sup>. You will need to adjust the inventory if:

- Stock is discarded (due to damage or expiry)
- Stock has been stolen.

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• You find some stock on the shelf that is not in mSupply and you don't know where it came from.

**DO NOT** use inventory adjustments for distributing stock to customers or patients or receiving stock from suppliers. Use customer invoices or prescriptions and supplier invoices for that. Otherwise, you will lose your audit trail and reporting on transactions will be difficult.

Inventory adjustments are used to deal with a problem or fix a mistake, not in the general process of entering stock transactions into mSupply. Ideally, you'll never have to use them but we know we don't live in an ideal world!

If you are doing a stocktake, it's better to use the stocktake module described here as it will create the needed inventory adjustments automatically.

## Viewing inventory adjustments

Choose **Items > Show inventory adjustments** or click on the Show inventory adjustment icon on the Item tab of the Navigator:

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Customer	Suppliers	lem .	Reports	Special	Admin ()
items	$\oplus$				
		AI IN	Ť		Ad Hoc Items
Stocktakes	Stock L	ocations	Dep	artments Item categorie	s Master list

4.18. Inventory adjustments

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This will open the usual transaction filter window for you to choose which inventory adjustments you want to see. Make your filter selections (or leave them alone to see the 15 most recent inventory adjustments by default) and click on the **OK** button to see the list of matching inventory adjustments:

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Find Sum	Order by Export to Excel	Finalise		plicate	Cancel ed Confirmed		istomise Total		Expert to MYOB	0	Exp btch
Customer invoices	Name		ype S					Their ref	PS printed dt.	Comment	
Supplier invoices	Inventory adjustments	si oi	-			190		Betun fip.		Return from CP1	0
Supple lifects	Inventory adjustments Inventory adjustments							Netun no		Donation to SARA	0
Supplier credits	Inventory adjustments	10						Expired IV		Expired IV-629	0
Customer credits	Inventory adjustments	30						Donation		Donation to RI-Shan So.	0
Builda	Inventory adjustments	00						C352a-4t		C352a-8h shortage	0
Repacks	Inventory adjustments	10						IV-620		Nice attack	Ő
Find	Inventory adjustments	10				-		Loan to CPI		Loan to CPI	0
By date	Inventory adjustments	24						Found ex		Found excess in physic	0
	Inventory adjustments	1						Found ex		Found excess stock in	0
By status	Inventory adjustments	0						Stock Adi		Stock Adjust for packin	0
My transactions	Inventory adjustments	10		n 30/01.	20 30/01/20		-32.55	IV-600		Nice attack at warehou.	0
My custom filters	Inventory adjustments	00		n 30/01/	20 30/01/20		-1788.16	Donation		Donation to Save the c	0
	Inventory adjustments	310	: c	n 02/02	20 02/02/20	E	-200.2			No excess stock in WH	0
	Inventory adjustments	oi	r	H 19/01/	20	(	0				0

You can double-click on any inventory adjustment in the list to view or edit it.

Note that *si* type inventory adjustments add stock and *sc* types reduce stock (*si* means "supplier invoice" and *sc* means "supplier credit").

### Add stock

Choose **Item > Inventory adjust- add stock** to create an inventory adjustment to add some stock into mSupply or click on the Inventory adjustment (add stock) icon on the *Item* tab of the Navigator:

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	imento	ry adjustments	ĭ		Ad Hoc Items
Stocktakes	Stock Loc	ations	De	partments Item categorie	es Master list

The Inventory adjustment (add stock) window will open:

inventory adjust- add stock				-	8
Name Inventory adjust- add stock  Their ref invad Comment		Confirm date : 00/0 Period 39/11/2017 - 3 Category None		Colour Black Invoice number : 190 Entry date : 12/05/2020 Status : nw	
New line Delete line				Goods received D : 0 Purchase Order D : 0 Requisition D : 0 Entered by : sussol Store: General Warehous	
L. La Hen code Rem Name 1 D0RA4M05 AM014DLLIN, 500mg, birter, teb.	Qty Pack Batch 4 100 gwerty1.	Expity Cost Plice	Sell Price Price extension 2.10 8	on Adjustment reason	~
c Other charges					3
Image: Sem(s):         Amount:         0.00					8.40 0.00 8.40
Hold Export batch: 0			OK & Next	Delete OK	•

This transaction is almost exactly the same as a supplier invoice and you enter data in exactly the same way (see 7.01. Supplier invoices for details), except:

- The name (*Inventory adjust- add stock*) is filled in automatically for you and cannot be changed.
- There is an additional *Adjustment reason* column (see below for details).



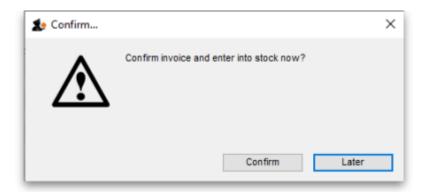
Because an inventory adjustment represents a correction for some problem or other incident, we strongly recommend



that you enter a comment in the **Comment** field of each inventory adjustment you create, whether to add or reduce stock, so that the reason for the correction is not forgotten.

Use the **New line** button to add a line to the transaction (and the **Delete line** button to remove them), just as you would on a supplier invoice.

When you have finished adding lines to the inventory adjustment, click on the **OK** button. You will be asked to confirm what you want to do:



If you've finished with the inventory adjustment and want to enter the lines into stock now, click on the **Confirm** button. If you don't want to enter it into stock now (because you want to add more lines later, for example) then click on the **Later** button.

#### **Adjustment reasons**

If you have added any active *Positive inventory adjustment* reasons on the *Options* tab of **File > Preferences** (see 16.10. Options (standard reasons)) then, when adding a line to the inventory adjustment (by clicking on the **New line** button), an **Adjustment reason** drop down list is displayed and you **must** select one of the reasons in the list before you can save the line:

1 Add/edit invent	ory adjustment line	$\times$
Item	AMOXICILLIN, 500mg, blister, tab.	
Received quantity	Units issued: 0 Sent quantity 0	
Pack size	100 Adjustment reason Please select a r V	
Total quantity:		
Batch	qwerty1234 Location	
Expiry	31/07/2024 📕 Volume per pack 0 m3 🔄	
Invoice line unit cost (USD) Price extension (USD)		
	Cancel OK OK & Next	3

#### Vaccines

If the Able to specify VVM status when receiving items store preference is turned on (see the 26.07. Virtual stores page for details) then an additional VVM status field will be displayed on the supplier invoice line entry/edit window as shown here:

		Add/edit	supplier invoice	line		
ltem				1		+
Received quantity	0			Invoice quantity	0	New item
Pack size	1			Invoice pack size	0	
Total quantity	0.00			Invoice total quantity	0.00	_
Batch				Location		5
Expiry	00/00/00	VVM status	Please select 😑	Volume per pack		n3 <u>S</u>
				Weight per pack	0	9 S
			Adjusted local cost		Sell price	
Pri	ice per pack (USD) 0.00	_	0.00	0.00	0.00	
Pric	e extension (USD) 0.00					
			Canc	el OK	OK & N	lext

The **VVM status field** is populated with the statuses set up in the system. See the 20.01. Vaccine Vial Monitoring (VVM) page for details on how to do that.

If you are editing an existing line on the inventory adjustment then the **VVM status** field will display the status selected for the invoice line or *Please select...* if it doesn't have one set already.

### **Reduce stock**

Choose Item > Inventory adjust- reduce stock to create an inventory adjustment to remove some stock into mSupply or click on the Inventory adjustment (reduce stock) icon on the Item tab of the Navigator:

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The Inventory adjustment (reduce stock) window will open:

🏚 Inventory adjust- redu	ce stock									
Name Inventory a Their ref Comment	djust- reduce stock					m date : 00/0 0/11/2017 - 3 one			Colour Blac Invoice number : 191 Entry date : 12/05/2020 Status : nw	ck
New Ine	Delete line								status : mw ioods received ID : D urchase Order ID : D Requisiten ID : D Entered by : sussol Store: General Wan	
General Summary by ten	Summary by Batch Log								Store: General Ware	Induse
L. Lo Iten code 1 DORAACID2	Item Name ACICLOVIR, 200mg, dispensable, blister, tab	Qty 1	Pack 500	Batch 9E70	Expity 31/10/2021	Cost Price 16.21	Sell Price 16.20	Price extension -16.21	Adjustment reason Damaged stock (reduce)	^
¢	Other charges									2
S 🛛 🖻	ten(s): Amount: 0.00								Subtotal: 0 % tax: Total:	-16.21 0.00 -16.21
Hold Ex	port batch: 0 Margin: -199.99							OK & Next	Delete OK	_ • 🖶

This transaction is almost exactly the same as a customer invoice and you enter data in exactly the same way (see 8.01. Issuing goods to a customer (customer invoices) for details), except:

- The name (*Inventory adjust- reduce stock*) is filled in automatically for you and cannot be changed.
- There is an additional Adjustment reason column (see below for details).

Use the **New line** button to add a line to the transaction (and the **Delete line** button to remove them), just as you would on a customer invoice.

When you have finished adding lines to the inventory adjustment, click on the **OK** button. You will not be asked to confirm what you want to do, the inventory adjustment will be confirmed and the lines will immediately be removed from stock.

#### **Adjustment reasons**

If you have added any active *Negative inventory adjustment* reasons on the *Options* tab of **File** > **Preferences** (see 16.10. Options (standard reasons)) then, when adding a line to the inventory adjustment (by clicking on the **New line** button), an **Adjustment reason** drop down list is displayed and you **must** select one of the reasons in the list before you can save the line:

l item												
Item	ACICLO	VIR, 200mg	, dispersable	e, blister,	, tab				ORAACID2	гв	+	
Line							select a r 🕔	~	New item			
Quan		1 of 2										
Pack	50	0 each		Bulk/0	Outer p	ack size 0						
Line	Issue	Available	Tot in store	Pack	Hold	Batch	Expdate	Supplier	Location	Cost Price	Sell price	St
1	1	2	2	500		9E70	31/10/2021	20915		16.21	16.20	,
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		uantity issu	16/1 ·	500								

Note that existing lines that do not have a reason selected can be left with no reason seleted if you click the **Cancel** button on this window.

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