

## 11.04. Cash register

The **Cash Register** allows you to see and create in and out payments for the customers and patients in your store. It also shows you the current balance of the cash register and you can use it to manage cash reconciliation in a store if you are using a physical cash repository of some sort.

Any payments made in the [customer receipts module](#), [supplier payments module](#) or [made on a prescription](#) will also be show here. Those payments differ to those made in this module in that they are attached to a transaction (customer invoice or prescription). Any payments made in this module are not attached to any other transactions.

### Viewing the cash register

1. Click the **Special** tab in the navigator.
2. Click the **Cash Register** button:



3. The **Cash Register** will open:

By default the window will show all of today's transactions when it opens but you can use the filters at the top in the *Filter by* section to see just the payments you want in the table.

The *Current register balance* shows you the current balance of all the in and out payments in the datafile - this is the amount of cash you should have in your physical cash repository if you're using one.

- Who the cash was received from or paid to
- Payment type:
  - **rc** is a cash receipt (cash paid to you by a customer or patient)
  - **ps** is a cash payment (cash paid by you to a supplier)
- Amount received or paid, where a **positive** number is **cash in** and a **negative** number is **cash out**
- Date of the transaction
- Other details such as reasons and comments

All transactions involving payments will be *automatically* added to the cash register. Those payments are made using the customer receipts module, the supplier payments pmodule or by receiving payments on a prescription and all those payments are cponnected to their transaction.

You can use this cash register functionality to manually add **cash in** or take **cash out** from the cash register, without it being attached to another transaction. For example, this may be necessary for depositing cash in the bank.

You can set permissions to allow users to manually add **cash in** or take **cash out** from the cash register.

## Permissions for manual cash in/out transactions

Users need to have the **Create cash transactions** permission set on the **Permissions(2)** tab of the user's details window to be able to add or remove cash from the cash register. See the [Managing users page](#) for details.

## Manual cash in/out transactions

1. Click the **Add transaction** button:



Note: If the user does not have permission to make cash register transactions, an alert message will appear and they will not be able to proceed.

2. The Add cash transaction window appears:

Add the **Name** of the person/organisation who is giving you the cash or receiving it from you (type the first few characters of their name and press the *Tab* key on the keyboard to select the right name from the list of those matching what you typed).

3. Select the **Transaction Type** from the dropdown list: **Cash out** (remove cash) or **Cash in** (add cash) and enter the **Amount** of cash being removed or added:

4. If you are making a cash out transaction and the **Option** dropdown list is activated, you must

select a reason for removing cash. You may also add a **Description** to give further details of the transaction:



The **Option** drop down list will be activated when you are making a *Cash out* transaction if you have entered Cash out transaction reasons on the Options tab of the Preferences (see the [Preferences > Options](#) section for details).

The screenshot shows the 'Add cash transaction' dialog box. It contains fields for 'Invoice Number' (2), 'Entered by' (user 1), 'Entry date' (04/11/2019), and 'Confirm date'. There is a 'Copy ID to Clipboard' button. The 'Name' field shows 'National Bank' and 'NBK'. The 'Transaction type' is set to 'Cash out'. The 'Amount' is 500. The 'Option' dropdown is highlighted with a red box, showing 'Bank deposit' selected. The 'Description' field contains 'Weekly bank deposit'. The 'New cash register balance' is 1001. The 'OK' button is highlighted with a blue box.

5. Click **OK**, then click **Save & Close** to finalise the transaction:

The screenshot shows the 'Confirm...' dialog box. It contains a warning icon and the text: 'Clicking OK will finalise this transaction, and you won't be able to edit it further. Would you like to finalise?'. The 'Save & Close' button is highlighted with a red box.

Once finalised, the transaction can no longer be edited.

6. The new transaction will now appear in your cash register and the **Current register balance** will be updated.

The screenshot shows the 'View cash transaction' window. At the top, there are filters for 'From' (24/04/2019), 'To' (24/04/2020), and 'Transaction type' (All transactions). Below these is a search bar labeled 'Search by comment or reason'. The main area contains a table of transactions. The 'Print' button is highlighted with a red box.

| Number | Name                  | Type | Defined Reason | Comment                   | Amount | Confirm date | Status |
|--------|-----------------------|------|----------------|---------------------------|--------|--------------|--------|
| 1      | Skyline Health Centre | rc   |                | Receipt for invoice(s) 17 | 0      | 31/10/2019   | fn     |
| 2      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 19 | 300    | 01/11/2019   | fn     |
| 3      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 20 | 300    | 01/11/2019   | fn     |
| 4      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 21 | 300    | 01/11/2019   | fn     |
| 5      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 24 | 505    | 01/11/2019   | fn     |
| 6      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s)    | 0      | 01/11/2019   | fn     |
| 7      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 26 | 0      | 01/11/2019   | fn     |
| 8      | Marlin, Obie          | rc   |                | Receipt for invoice(s) 28 | 9      | 01/11/2019   | fn     |
| 9      | Marlin, Obie          | rc   |                | Receipt for invoice(s) 30 | 291    | 01/11/2019   | fn     |
| 1      | Gold medical supplies | ps   |                | Payment of invoice(s) 12  | -204   | 04/11/2019   | fn     |
| 2      | National Bank         | ps   | Bank deposit   | Weekly bank deposit       | -500   | 04/11/2019   | fn     |

Current register balance: 1001 NPR

## Cancellations for prescription payments

When a prescription is cancelled, any payment made against it is not automatically cancelled because the patient might give you the goods back but not receive a refund. The correct way to cancel a payment made against a cancelled prescription is to manually enter a cash out transaction for the patient in the cash register. This will appear as a “ps” type transaction in the register.

It is a good idea to have a separate Option for this type of cash out payment to allow you to report on them separately from other types of cash out transactions.

## Printing a cash transaction report

1. Click the **Print** button:

The screenshot shows the 'View cash transaction' window. At the top, there are filters for 'From' (24/04/2019), 'To' (24/04/2020), and 'Transaction type' (All transactions). Below these is a search bar labeled 'Search by comment or reason'. The main area contains a table of transactions. The 'Print' button is highlighted with a red box.

| Number | Name                  | Type | Defined Reason | Comment                   | Amount | Confirm date | Status |
|--------|-----------------------|------|----------------|---------------------------|--------|--------------|--------|
| 1      | Skyline Health Centre | rc   |                | Receipt for invoice(s) 17 | 0      | 31/10/2019   | fn     |
| 2      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 19 | 300    | 01/11/2019   | fn     |
| 3      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 20 | 300    | 01/11/2019   | fn     |
| 4      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 21 | 300    | 01/11/2019   | fn     |
| 5      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 24 | 505    | 01/11/2019   | fn     |
| 6      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s)    | 0      | 01/11/2019   | fn     |
| 7      | Sarandi, Artigas      | rc   |                | Receipt for invoice(s) 26 | 0      | 01/11/2019   | fn     |
| 8      | Marlin, Obie          | rc   |                | Receipt for invoice(s) 28 | 9      | 01/11/2019   | fn     |
| 9      | Marlin, Obie          | rc   |                | Receipt for invoice(s) 30 | 291    | 01/11/2019   | fn     |
| 1      | Gold medical supplies | ps   |                | Payment of invoice(s) 12  | -204   | 04/11/2019   | fn     |

Current register balance: 1501 NPR

2. An Excel spreadsheet will open containing the list of transactions shown in the table:

|    | A                         | B                       | C    | D      | E       | F      | G            | H                         |
|----|---------------------------|-------------------------|------|--------|---------|--------|--------------|---------------------------|
| 1  | <b>Cash transactions</b>  |                         |      |        |         |        |              |                           |
| 2  | Store:                    | General Warehouse       |      |        |         |        |              |                           |
| 3  |                           |                         |      |        |         |        |              |                           |
| 4  | Invoice Number            | Name                    | Type | Option | Amount  | Status | Confirm date | Comment                   |
| 5  |                           | 1 Skyline Health Centre | rc   |        | 0 fn    |        | 31/10/19     | Receipt for invoice(s) 17 |
| 6  |                           | 2 Sarandi, Artigas      | rc   |        | 300 fn  |        | 1/11/19      | Receipt for invoice(s) 19 |
| 7  |                           | 3 Sarandi, Artigas      | rc   |        | 300 fn  |        | 1/11/19      | Receipt for invoice(s) 20 |
| 8  |                           | 4 Sarandi, Artigas      | rc   |        | 300 fn  |        | 1/11/19      | Receipt for invoice(s) 21 |
| 9  |                           | 5 Sarandi, Artigas      | rc   |        | 505 fn  |        | 1/11/19      | Receipt for invoice(s) 24 |
| 10 |                           | 6 Sarandi, Artigas      | rc   |        | 0 fn    |        | 1/11/19      | Receipt for invoice(s)    |
| 11 |                           | 7 Sarandi, Artigas      | rc   |        | 0 fn    |        | 1/11/19      | Receipt for invoice(s) 26 |
| 12 |                           | 8 Marlin, Obie          | rc   |        | 9 fn    |        | 1/11/19      | Receipt for invoice(s) 28 |
| 13 |                           | 9 Marlin, Obie          | rc   |        | 291 fn  |        | 1/11/19      | Receipt for invoice(s) 30 |
| 14 |                           | 1 Gold medical supplies | ps   |        | -204 fn |        | 4/11/19      | Receipt for invoice(s) 12 |
| 15 |                           |                         |      |        |         |        |              |                           |
| 16 | Current register balance: | 1501                    |      |        |         |        |              |                           |
| 17 |                           |                         |      |        |         |        |              |                           |

If you want different transactions to appear in the report, change the filters before clicking the **Print** button. You can then save and/or print the spreadsheet from Excel. In this way, you can report on any different selection of payments and receipts, including cancellations.

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