## 12.03. Supplying a mSupply Link site

An order from a mSupply Link customer will appear in your mSupply instance as a customer requisition. The responsible officer for the store will get a reminder to process the requisition when they login:

_	tew (	Delete			Show Incomplete C Reminders Assig	ned to me O
one	Due date	Repeats	Assigned to	Created by	Message	Completed date
	12/03/20		user 1 (user1)	userer1)	Please process requisition1 which hasated by remote hub site Customer_Store	
_		_		-		

Douible-clicking on the reminder will show the detail:

• • •	Edit Reminder	
Message	Please process requisition1 which has been automatically created from purchase order 2, created by remote hub site Customer_Store	Creation 12/03/20 Created by user 1 (pass
Assigned to	user 1 (pass= u 📀	
Due date	12/03/20	Completed
		Cancel OK

See the 26.02. Reminders page for more detail about reminders.

The customer requisition can be processed as usual; see the 8.07. Stock control methods for your customers (requisitions) page for information about this but please note this:

- The customer site will only receive notification of the stock being sent to them once you **finalise** the customer invoice created from the customer requisition.
- Once the customer receives the goods, the customer invoice you created from the customer requisition in the step above will be updated with details of the goods they received, including when they were received.

• The actual arrival date of the goods in the customer's store (the date they confirmed the supplier invoice) can be seen on the *Transport Details* tab of the customer invoice:

Name	External Customer	- 1	Confir	m date :	9/01/20				Colour		Black
Their ref		Vanu							Invoice :		
Comment	A test	1	(	Category	None		0.00	f.r		9/01/20	
Comment	A IEN	•					-	Goods rece			
								Goods rec	Status :		
								Ent		user 1 (pass	= user1)
									Store :	General	
		General Sum	mary by Iter	m Sumr	nary by Batch	Transport	details Log				
Order w	ritten date 00/00/00	Order received date	00/00/00		Ship d	ate 00/00/00		Ship method	None	0	
Expected a	mival date 00/00/00	Actual arrival date	09/01/20	_			8.0	sponsible officer	None	0	
				1000							
ne Location	Item Nan	ne	Quan	Pack Size	Batch	Weight	Exp date	Sell Price		Boxes	
1	DMPA SC (Sayana Press) Inj		1	1	NUL6781	1	31/05/2	4 1.11			
2	Ethinylestradiol and Levoncg)	Strip/28 (Microgynon)	1	1	ABC123	1	30/09/2	6 0.03			
3	Female Condoms		1	1	HU789	1	30/04/2	0 0.27			
4	Implanon NXT implants		1	1	CHY5674	1	31/01/2				
5	Implant Consumable Pre-packe	d kit	1	1	CFT472	1	28/02/2	1 1.32			
_											
-					_						
									Total Ite	em Weinhr S	
									Total Ite	em Weight 5	
-									Total Ite	em Weight 5	
Print I									Total Ite	em Weight S	

 The details of the items and batches received can be seen by clicking on the View Goods Received Confirmation button (which is only displayed on mSupply Link related customer invoices):

				Customer invoice (Rea	id only)					
2	Name	Vanuatu		Confirm date : 9/01/20				Colour		Black
Th	eir ref			Vanu				Invoice :	9	
Con	nment	Atest		Category None		0		Entry date :	9/01/20	
							Goods	received ID :	0	
						_		Status :	fn	
							$\checkmark$			
						View	goods received	Entered by :		= user1)
						66	onfirmation	Store :	General	
				General Summary by item Summary by Batc	h Transp	port details	Log			
Notes	Line	Location	item code	Item Name	Quan	Pack Size	Batch	Exp date	Sell Price	Price exten
	1		DMPA	DMPA SC (Sayana Press) Inj	1	1	NUW56781	31/05/24		1.11
	2		Micro1	Ethinylestradiol and Levonorg50mcg) Strip/28 (Microgynon)	1	1	ABC123	30/09/26	0.03	0.03
	3		Condoms_fem	Female Condoms	1	1	HIJ789	30/04/20	0.27	0.27
	4		Implanon	Implanon NXT implants	1	1	GHY5674	31/01/21	3.21	3.21
	5		implant_kit	Implant Consumable Pre-packed kit	1	1	GFT472	28/02/21	1.32	1.32
_	_									
		1 🐔		Other charges Item:				An	ount:	0.0
								Sul	total:	5.9
								0	% tax:	0.0
									Total:	5.9
Hold						-	& Next	Delete	0	-

This window will open to show you the details:

	enution No.: 19 Castomer: Enternal Customer Entry date: 9/01/20						
Code	Ren Name	Sent Qty	Received Qty	Batch Sent	Batch Received	Expiry Sent	Expiry Received
Microl	Ethinylestradiol and Levonorgestrel (30/150mcg) Strip/28 (Microgynon)	1		1 ABC123	ABC123	30/09/26	29/09/26
Condoms_fem	Female Condoms	1		1 H8/789	HJ789	30/04/20	29/04/20
mplanon	Implanon NXT implants	1		1 CHY5674	GHY5674	31/01/21	30/01/21
implant_kit	Implant Consumable Pre-packed kit	1		1 GFT472	GFT472	28/02/21	27/02/21
OMPA	DMPA SC (Sayana Press) inj	1		1 NU8W56781	NUW56781	31/05/24	30/05/24

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