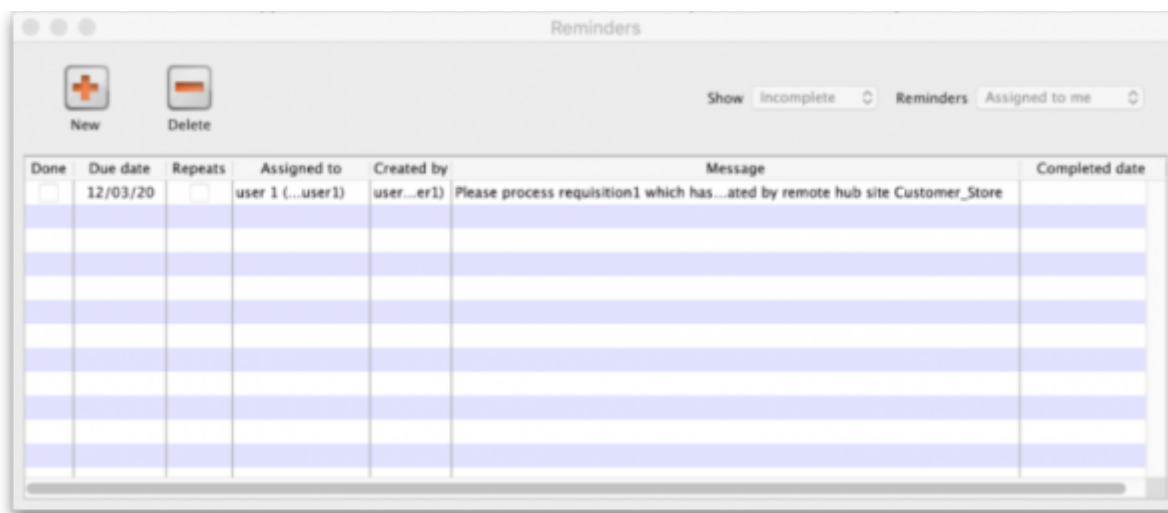
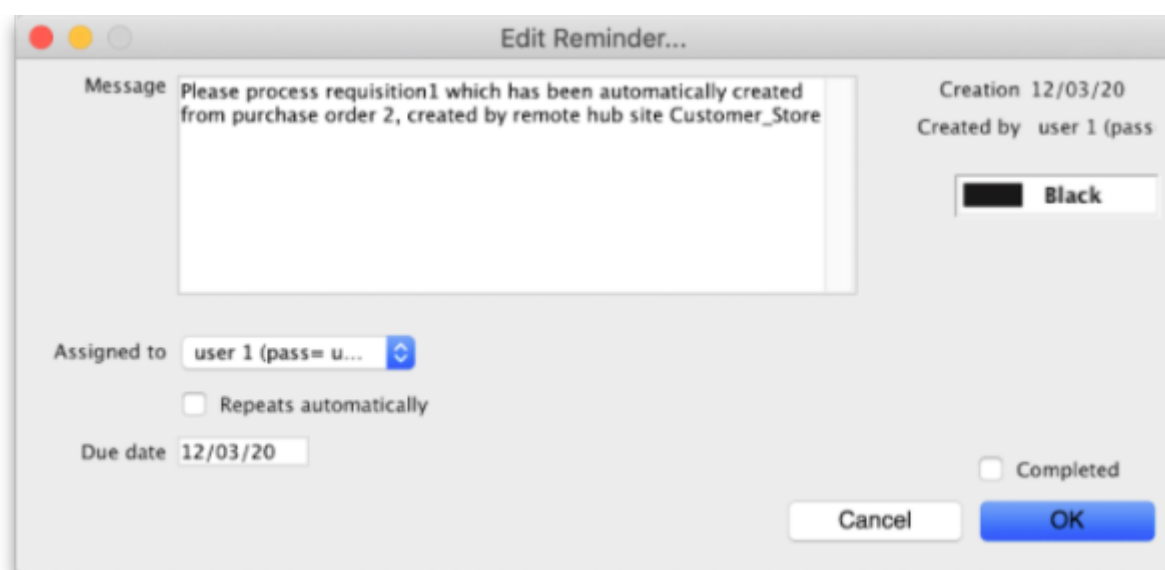


12.03. Supplying a mSupply Link site

An order from a mSupply Link customer will appear in your mSupply instance as a customer requisition. The responsible officer for the store will get a reminder to process the requisition when they login:



Double-clicking on the reminder will show the detail:



See the [26.02. Reminders](#) page for more detail about reminders.

The customer requisition can be processed as usual; see the [8.07. Stock control methods for your customers \(requisitions\)](#) page for information about this but please note this:

- The customer site will only receive notification of the stock being sent to them once you **finalise** the customer invoice created from the customer requisition.
- Once the customer receives the goods, the customer invoice you created from the customer requisition in the step above will be updated with details of the goods they received, including when they were received.

- The actual arrival date of the goods in the customer's store (the date they confirmed the supplier invoice) can be seen on the *Transport Details* tab of the customer invoice:

Name External Customer

Confirm date 9/01/20

Their ref

Vanu

Comment A test

Category None

Colour Black

Invoice 9

Entry date 9/01/20

Goods received ID 0

Status fn

Entered by user 1 (pass= user1)

Store General

General

Summary by Item

Summary by Batch

Transport details

Log

Order written date 00/00/00

Order received date 00/00/00

Ship date 00/00/00

Ship method None

Expected arrival date 00/00/00

Actual arrival date 09/01/20

Responsible officer None

Line	Location	Item Name	Quan	Pack Size	Batch	Weight	Exp date	Sell Price	Boxes
1		DMPA SC (Sayana Press) Inj	1	1	NUL_6781	1	31/05/24	1.11	
2		Ethinylestradiol and Levon...cg) Strip/28 (Microgynon)	1	1	ABC123	1	30/09/26	0.03	
3		Female Condoms	1	1	HJ789	1	30/04/20	0.27	
4		Implanon NXT implants	1	1	GHY5674	1	31/01/21	3.21	
5		Implant Consumable Pre-packed kit	1	1	GFT472	1	28/02/21	1.32	

Total Item Weight 5

Print labels

OK & Next

Delete

OK

- The details of the items and batches received can be seen by clicking on the **View Goods Received Confirmation** button (which is only displayed on mSupply Link related customer invoices):

Name Vanuatu

Confirm date 9/01/20

Their ref

Vanu

Comment A test

Category None

Colour Black

Invoice 9

Entry date 9/01/20

Goods received ID 0

Status fn

Entered by user 1 (pass= user1)

Store General

General

Summary by Item

Summary by Batch

Transport details

Log

View goods received confirmation

Notes	Line	Location	Item code	Item Name	Quan	Pack Size	Batch	Exp date	Sell Price	Price exten
	1		DMPA	DMPA SC (Sayana Press) Inj	1	1	NURW56781	31/05/24	1.11	1.11
	2		Micro1	Ethinylestradiol and Levonorg...50mcg) Strip/28 (Microgynon)	1	1	ABC123	30/09/26	0.03	0.03
	3		Condoms_fem	Female Condoms	1	1	HJ789	30/04/20	0.27	0.27
	4		Implanon	Implanon NXT implants	1	1	GHY5674	31/01/21	3.21	3.21
	5		Implant_kit	Implant Consumable Pre-packed kit	1	1	GFT472	28/02/21	1.32	1.32

Other charges

Item:

Amount: 0.00

Subtotal: 5.94

OK tax: 0.00

Total: 5.94

Hold

Finalise

Export batch: 0

OK & Next

Delete

OK

This window will open to show you the details:

