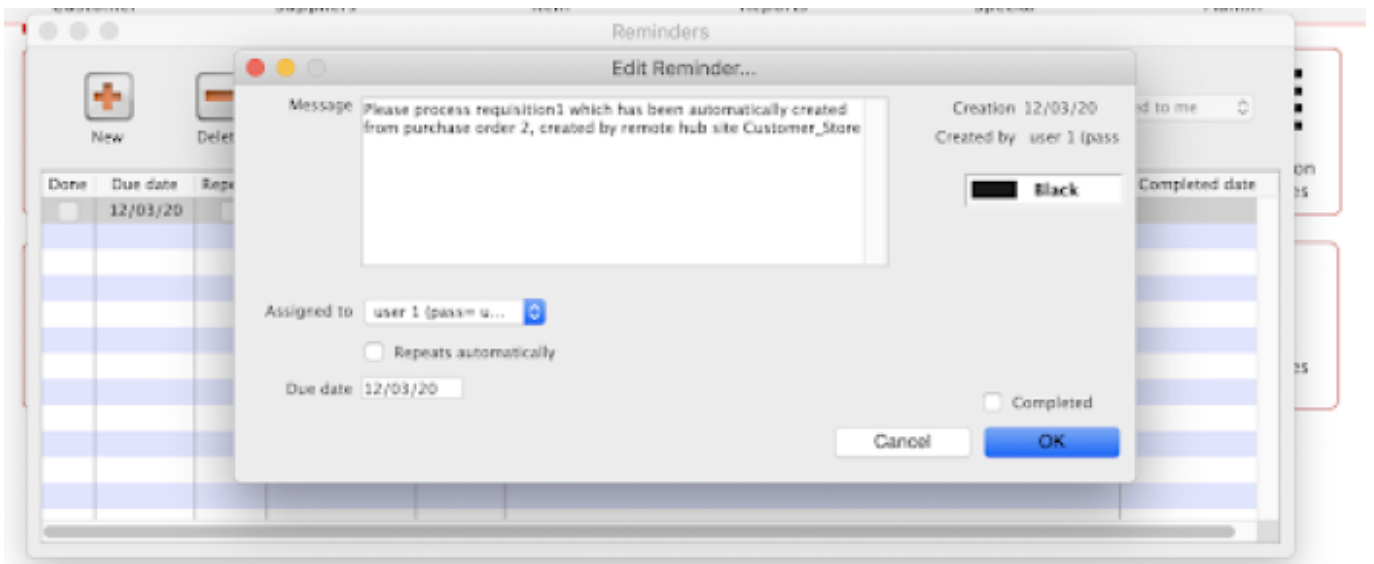
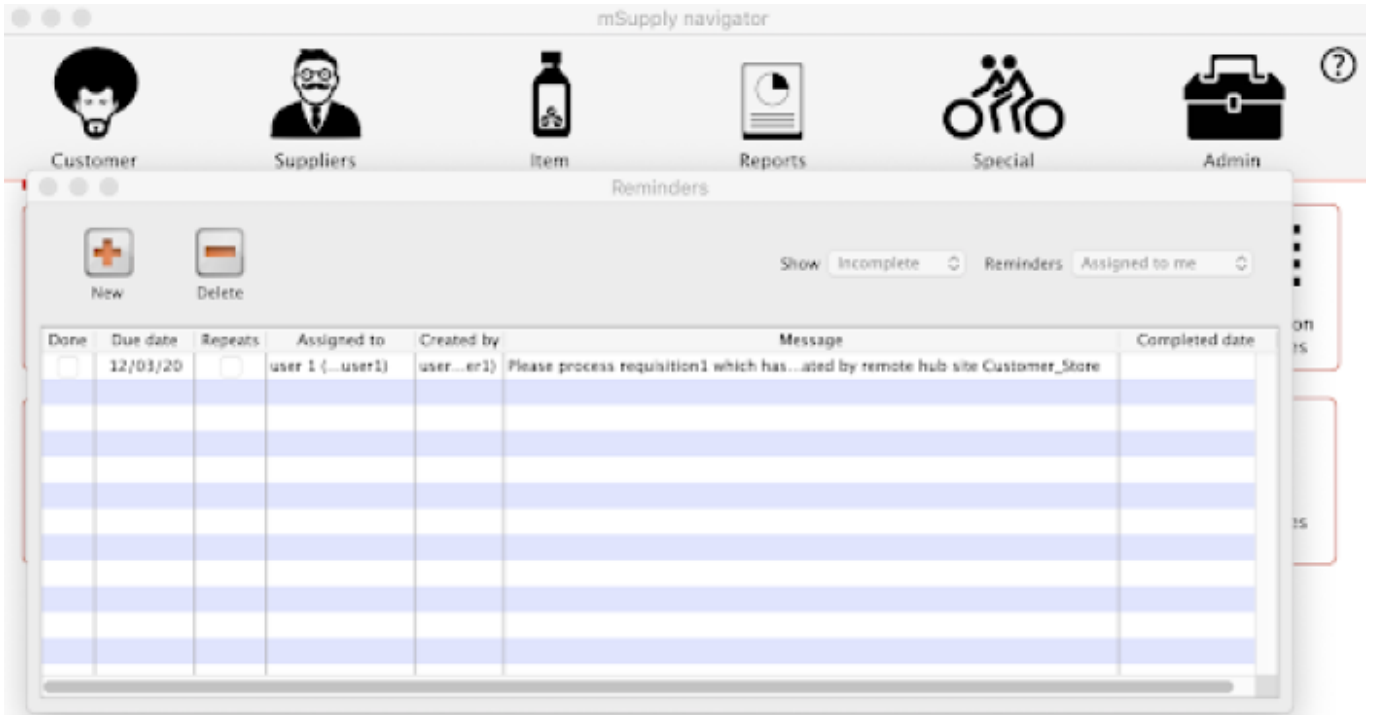


12.03. Supplying a Supplier Hub site

An order from a supplier hub customer will appear in your mSupply instance as a customer requisition. The responsible officer for the store will see this alert when they log in, telling them that a customer requisition has been made.



- The customer requisition can be processed as usual (link to docs here)
- The customer site will only receive notification of the stock being sent once you finalise the customer invoice created from the customer requisition.
- Once the customer receives the goods, the customer invoice created in the step above will be updated to show when the goods were received and details of the goods received in the customer store.
- The actual arrival date of the goods can be seen on the Transport Details tab of the customer invoice (images below)
- The item details can be seen by clicking the 'View Goods Received Confirmation' button

Customer invoice (Read only)

Name: External Customer Confirm date: 9/01/20 Colour: **Black**

Their ref: Vanu Invoice: 9

Comment: A test Category: None Goods received ID: 0

Status: fn

Entered by: user 1 (pass= user1)

Store: General

General Summary by Item Summary by Batch **Transport details** Log

Order written date: 00/00/00 Order received date: 00/00/00 Ship date: 00/00/00 Ship method: None

Expected arrival date: 00/00/00 **Actual arrival date: 09/01/20** Responsible officer: None

Line	Location	Item Name	Quan	Pack Size	Batch	Weight	Exp date	Sell Price	Boxes
1		DMPA SC (Sayana Press) Inj	1	1	MUL-6781	1	31/05/24	1.11	
2		Ethinylestradiol and Levon...cg) Strip/28 (Microgynon)	1	1	ABC123	1	30/09/26	0.03	
3		Female Condoms	1	1	HJ789	1	30/04/20	0.27	
4		Implanon NXT implants	1	1	GHY5674	1	31/01/21	3.21	
5		Implant Consumable Pre-packed kit	1	1	GFT472	1	28/02/21	1.32	

Total Item Weight: 5

Print labels OK & Next Delete OK

Customer invoice (Read only)

Name: Vanuatu Confirm date: 9/01/20 Colour: Black

Their ref: Invoice: 9

Comment: A test Category: None Entry date: 9/01/20

Goods received ID: 0

Status: fn

Entered by: user 1 (pass= user1)

Store: General

View goods received confirmation

General Summary by Item Summary by Batch Transport details Log

Notes	Line	Location	Item code	Item Name	Quan	Pack Size	Batch	Exp date	Sell Price	Price exten
	1		DMPA	DMPA 3C (Sayana Press) Inj	1	1	NUM56781	31/05/24	1.11	1.11
	2		Micro1	Ethinylestradiol and Levonorg...50mcg Strip/28 (Microgynon)	1	1	ABC123	30/09/26	0.03	0.03
	3		Condoms_fem	Female Condoms	1	1	HJ789	30/04/20	0.27	0.27
	4		Implanon	Implanon NXT Implants	1	1	GHY5674	31/01/21	3.21	3.21
	5		Implant_kit	Implant Consumable Pre-packed kit	1	1	GFT472	28/02/21	1.32	1.32

Other charges Item: Amount:

Subtotal: 5.94
 OK tax: 0.00
 Total: 5.94

Hold Finalise Export batch: 0

OK & Next Delete OK

Goods Received Confirmation

Confirmation No.: 19
 Customer: External Customer
 Entry date: 9/01/20

Code	Item Name	Sent Qty	Received Qty	Batch Sent	Batch Received	Expiry Sent	Expiry Received
Micro1	Ethinylestradiol and Levonorgestrel 0.01/150mcg Strip/28 (Microgynon)	1	1	ABC123	ABC123	30/09/26	29/09/26
Condoms_fem	Female Condoms	1	1	HJ789	HJ789	30/04/20	28/04/20
Implanon	Implanon NXT Implants	1	1	GHY5674	GHY5674	31/01/21	30/01/21
Implant_kit	Implant Consumable Pre-packed kit	1	1	GFT472	GFT472	28/02/21	27/02/21
DMPA	DMPA 3C (Sayana Press) Inj	1	1	NUM56781	NUM56781	31/05/24	30/05/24

OK

Previous: [12.02. Ordering Process with mSupply Link](#) | | Next: [12.04. Receiving goods](#)

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