

## 3.02. Logging in

When mSupply starts you will be presented with the login window:



This is the login window for when mSupply is started for the first time.

### Username

Select your username from the list.

- Only users from your facility will be displayed. If the list is long, you can type the first few characters of your username in the *Search users* field to shorten the list to usernames that begin with what you have typed, sorted alphabetically.
- If you're just opening mSupply for the first time after installing it, select *user 1(pass= user1)*.
- Each time it opens, mSupply will default to the user who last logged in.

### Password

Enter your password.



If using the *user 1*(*pass= user1*) name, type *user1* as the password.



When this window opens, the focus is on the password field. This allows the user who last logged in to be able to quickly log in again.

## Store

Select the store you want to log in to from the drop-down list.

- Most mSupply users will only be able to access a single store. For users who have access to more than one store, the login screen allows you to select any of the stores to which you have access. Once you have logged in you can switch the store without logging out - see [Switching stores](#).
- After selecting the desired store, all transactions you process will relate to that store.
- **Supervisors and other Level 1 users** will have an additional menu item, *Supervisor - All stores*. In this mode, all stores are accessible. You would use this mode, for example, when placing an order for supplies that will be distributed to a number of stores or for reporting on more than one store - see [26.07. Virtual stores](#).
- **HIS** - if you have enabled the Hospital Info System (HIS) in the user login permission settings, and at least one licence is allocated to HIS (see [HIS preferences](#)), then you will also see *Hospital Info System* in the list of stores. If you select this, the login mode automatically changes to *HIS mode*.

## Messages

View any messages that might be displayed.

## Click OK

Finally, click *OK* to login. If login is successful you will be taken to the navigator screen.



As with all windows in mSupply, pressing the **Enter** key at any point produces the same result as clicking on the highlighted button, which, for this window, is the *OK* button. This facilitates fast keyboard control.



There are various options that can be set that cause a user to be taken to other screens or shown other information after logging in successfully. For example, [Reminders](#) or [Invoices preferences](#).

## Journal file

If one has not already been set up and if you are using a single user copy of mSupply, after logging in you will be asked to select the location for the journal file. A good place is to put it in the same folder as the datafile. You will only be asked to do this once.

The journal file is a place that mSupply records every database transaction that occurs after the last backup. It is used for repairing a damaged datafile and for investigating some types of errors.

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Last update: **2022/02/15 12:48**

